Nursery Admissions – Frequently Asked Questions (FAQ)

Can I change the session days after my child has started?

We will try to help where possible, but changes can only be **made if spaces are available.** Because sessions are planned in advance, changes cannot always be guaranteed.

What happens if my 30-hour funding lapses or I forget to reconfirm?

If your funding becomes invalid:

- You must notify the school immediately.
- We will discuss either:
    - reducing your child's hours to the universal 15 hours, or
    - continuing with 30 hours by paying for the additional hours.

      Please remember to reconfirm your eligibility with HMRC every 3 months.

Can I split funding between two childcare providers?

Yes. Many families divide their hours between a nursery and a childminder or another nursery.

You must inform all providers how the hours are split.

Will my child definitely receive the sessions I request?

We aim to accommodate preferences, but we cannot guarantee all requests.

Session allocation depends on:

- availability,
- staffing, and
- fair distribution of places.

What happens if my child is absent? Do I still pay?

For paid sessions or extended hours, fees remain payable even when a child is absent.

In exceptional circumstances (e.g., absence for half a term or more), the Headteacher may review charges.

What if the school has to close unexpectedly?

If the nursery cannot open due to exceptional circumstances, families will be offered either:

- a refund, or
- the option to carry hours forward.

My child is on the waiting list. When will I hear?

If a place becomes available, it will be offered according to the agreed admissions criteria, not by time on the list.

We will contact you as soon as a place can be offered.

Do I need to reapply for Reception?

Yes. A place in the nursery does not guarantee a place in Reception.

You must apply through the Hertfordshire County Council primary admissions process.

Who can I contact if I have more questions?

Please contact the school office:

📧 **admin@hoblettsinfants.herts.sch.uk**